The Imaging Source Helpdesk

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Install Camera Driver Manually

S.Geißler - 2022-04-06 - Fehlerbehebung

Sometimes the camera driver is not installed, even if the setup of the driver finished successfully. In this situation the Windows Device Manager is used to assign the driver to the camera.

Perform a right mouse click on the Windows Start button and select "Device Manager":



Select your camera the camera:



The camera is usually in "Imaging Devices", sometimes in "Cameras" section. If the driver is not installed, the camera name is shown only. Select your camera and right click on it. From the now showing context menu select "Update driver".



Click on "Browse my computer for drivers". It is always the lower choice.

		×
←	Update Drivers - The Imaging Source Europe GmbH DMK 37BUX273	
	Browse for drivers on your computer	
	Search for drivers in this location:	
	Documents ~ Browse	
	✓ Include subfolders	
	-> Let me nick from a list of available drivers on my computer	
	\rightarrow Let the blue from a list of available of version from the computer	
	This list will show available drivers compatible with the device, and all drivers in the same category as the device.	
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Click "Let me pick ... "

				×
~	📱 Update Drive	ers - The Imaging Source Europe	GmbH DMK 37BUX273	
	Select the de	evice driver you want to i	install for this hardware.	
Select the manufacturer and model of your hardware device and then click Next. If y disk that contains the driver you want to install, click Have Disk.				
	Chau comp	tible bardware		
	Snow <u>c</u> ompa	tible hardware		
	Model			
	🔄 The Imagin	g Source Europe GmbH USB 3 C	amera	
	USB Video I)evice		
	This driver	is digitally signed.		<u>H</u> ave Disk
	Tell me wh	y driver signing is important		
			C	Next Cancel

Choose "The Imaging Source Europe GmbH ..." driver and click "Next". After driver installation it looks as follows:



Click "Close".