# The Imaging Source Helpdesk



# Python Windows LoadLibrary tisgrabber.dll fails

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The issue is caused by numpy version 1.15* as reported at https://github.com/numpy/numpy/issues/11431

A bad, but working solution is moving the line

import numpy

from beginning of the file tisgrabber.py to the line aboive "class TIS".

A better solution is installing numpy 1.14*.