

# The Imaging Source Helpdesk

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## Python Windows LoadLibrary tisgrabber.dll fails

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The issue is caused by numpy version 1.15\* as reported at

<https://github.com/numpy/numpy/issues/11431>

A bad, but working solution is moving the line

```
import numpy
```

from beginning of the file tisgrabber.py to the line above "class TIS".

A better solution is installing numpy 1.14\*.