

# The Imaging Source Helpdesk

知识库 > Programming > Python Windows LoadLibrary tisgrabber.dll fails

---

## Python Windows LoadLibrary tisgrabber.dll fails

S.Geißler - 2020-04-22 - Programming

The issue is caused by numpy version 1.15\* as reported at

<https://github.com/numpy/numpy/issues/11431>

A bad, but working solution is moving the line

```
import numpy
```

from beginning of the file tisgrabber.py to the line above "class TIS".

A better solution is installing numpy 1.14\*.